



## What are your Medicaid benefits?

Here are some basic Medicaid benefits:

- Doctor and nurse services
- Hospital services
- Emergency services
- Transportation services
- Health, dental and eye care services for children age 20 and under including:
  - check-ups
  - shots (immunizations)
  - eyeglasses

- ▶ Children, adults and pregnant women can get Medicaid benefits.
- ▶ Medicaid clients can reach their doctor's office 24 hours a day.

## What if you or one of your family members do not qualify for Medicaid?

You may be able to get low-cost health care at a community health center.

Call HealthColorado for more information.

## What if you have an emergency?

If you have a medical emergency, dial 911 or go to the nearest emergency room.

Go to the emergency room only when you think the problem is serious.

If you are not sure, call your doctor or the nurse help line.

Do not go to the emergency room for routine care, such as a sore throat. If you do, you may have to pay.

## Questions? Call HealthColorado

Denver Metro area: **303-839-2120**

Outside of Denver: **1-888-367-6557**

*The call is free.*

TTY only: 1-888-876-8864

**The Department of Health Care Policy Financing**

*Improving access to cost-effective, quality health care services for Coloradans*



# HealthColorado

*Your Medicaid Choice*

## How to Choose Your Medicaid Health Plan



## What is HealthColorado?

HealthColorado is a program that helps you choose a health plan to get your Medicaid benefits.

### HealthColorado can:

- Sign you up for the health plan you choose.
- Tell you which doctors, hospitals and pharmacies are part of each health plan.
- Answer your questions about how to get your Medicaid health benefits.



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## What are Medicaid health plans?

A Medicaid health plan is a way for you to get your Medicaid benefits.

- A *managed care organization* is a group of doctors, clinics, hospitals, pharmacies and other providers who work together to give members health services.
- In the *Primary Care Physician Program (PCPP)* you choose one doctor to manage all of your health care and help you find other Medicaid providers when you need them.
- In *Regular Medicaid* you can go to any doctor, clinic, hospital, pharmacy or other provider who takes Medicaid.

## What do you choose?

Once you qualify for Medicaid, you need to do two things:

1. Choose a health plan for each family member.
2. Choose a doctor for each family member. *Make sure the doctor you choose has time for new patients, and works with the health plan you want.*

## How do you choose?

- If you want to keep seeing the doctor you go to now, call your doctor and ask him or her which health plan to join.
- If you are not sure which health plan to choose, call HealthColorado and we'll help!

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