

## Your Health Care Matters. Choose Today!

Choosing how to get health care services for yourself or a family member is a very important decision. How you decide which Medicaid health plan is right for you will depend on you and your family's needs. Questions you should think about when choosing a Medicaid health plan:

### *How do I decide which Medicaid health plan is right for me?*

- Are all the doctors and hospitals that I currently use part of the Medicaid health plan that I want to join?
- Can I travel to my doctor's office easily?
- Is it important that all or most other health care services are available in the same location as my doctor?
- Do I have a special medical need and do some Medicaid health plans offer special programs that would be helpful?

### *How do I know if my current doctor belongs to any of these Medicaid health plans?*

If you would like to know which Medicaid health plan(s) your doctor belongs to:

- Call your doctor's office and ask.
- Call **HealthColorado** to find out if your primary care doctor belongs to the Medicaid health plan that you want to join.
- Call the Medicaid health plan that you are interested in and ask them if your doctor belongs to that Medicaid health plan.

### *Can I choose a different Medicaid health plan for each eligible family member?*

- Yes. Everyone has different health care needs. You can choose a different Medicaid health plan and primary care doctor for each eligible member of your family.

## MENTAL HEALTH SERVICES

You do not need to enroll in a Medicaid health plan to get mental health care. You can get mental health care from the Behavioral Health Organization (BHO) in your area. If you need mental health services, call the BHO in your area:

**Northeast Behavioral Health Partnership** Cheyenne, Elbert, Kit Carson, Larimer, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington, Weld, & Yuma Counties  
**970-347-2366 or 1-888-296-5827 toll free**

**Colorado Access Behavioral Care** Denver County  
**303-751-9030 or 1-800-984-9133 toll free**

**Foothills Behavioral Health Partners** Boulder, Broomfield, Clear Creek, Gilpin, & Jefferson Counties  
**303-432-5950 or 1-866-245-1959 toll free**

**Behavioral Healthcare Inc.** Adams, Arapahoe & Douglas Counties  
**720-490-4400 or 1-877-349-7379 toll free**

**Colorado Health Partnerships** Alamosa, Archuleta, Baca, Bent, Chaffee, Conejos, Costilla, Crowley, Custer, Delta, Eagle, El Paso, Fremont, Garfield, Dolores, Grand, Gunnison, Hinsdale, Huerfano, Jackson, Kiowa, Lake, La Plata, Las Animas, Mesa, Mineral, Moffat, Montezuma, Montrose, Ouray, Otero, Park, Pitkin, Prowers, Pueblo, Rio Blanco, Rio Grande, Routt, Saguache, San Juan, San Miguel, Summit, & Teller Counties  
**800-804-5008 toll free**

## Ombudsman for Medicaid Managed Care

"Helping You Solve Problems with Your Health Care"

If you need help working with your Medicaid managed care health plan to settle a health care problem and you are enrolled with:

- Colorado Access Health Plan
- Denver Health Medicaid Choice
- The Primary Care Physician Program (PCPP)
- A Behavioral Health Organization (BHO)

Please call the Ombudsman for Medicaid Managed Care at 303-830-3560 or 1-877-435-7123.

Email: [help123@maximus.com](mailto:help123@maximus.com)

# HealthColorado Medicaid Choices

***Regular Medicaid and all Medicaid managed care health plans cover medically necessary (needed) services:***

- Ambulance
- Dental services for children
- Doctor visits
- Early and periodic screening, diagnosis and treatment (EPSDT)
- Emergency care
- Eye care
- Family planning
- Health checkups for kids and adults
- Hearing and speech
- Inpatient hospital care
- Home health care
- Hospice care
- Immunizations (shots)
- Laboratory and X-ray
- Maternity – care while pregnant and delivery
- Medical supplies
- Occupational therapy
- Organ transplants
- Outpatient hospital
- Outpatient surgery
- Physical therapy
- Prescription drugs
- Skilled nursing facility urgent, non-routine, after hours care
- Substance abuse treatment
- Surgery

### *What do Medicaid health plans have in common?*

- Care is available 24 hours/day, 7 days a week.
- A network of hospitals, doctors, and other providers
- Member Service Departments to help answer your benefits and services questions.
- A grievance (complaint) process if you become unhappy with the medical care or services you receive from the plan.

### *Are all Medicaid health plans the same?*

No. Each health plan offers some different health education programs, services and other benefits.




### *What is a Medicaid managed care health plan?*

A managed care health plan is a group of doctors, specialists, clinics, hospitals, pharmacies and other providers who work together to make sure you get the care you need.




***Look inside to find out more about each Medicaid health plan.*** 

For more information please call **HealthColorado** at **303-839-2120**

## HealthColorado Medicaid Health Plan Choices

<b>Medicaid Managed Care Health Plans</b>					<b>Regular Medicaid</b> 303-866-3513 or 1-800-221-3943 <a href="http://www.chcpf.state.co.us">www.chcpf.state.co.us</a>
<b>Health Plan</b>	 <p><b>Colorado Access Health Plan</b> 303-751-5903 or 1-888-380-3726 <a href="http://www.coaccess.com">www.coaccess.com</a></p>	 <p><b>Denver Health Medicaid Choice</b> 720-956-2100 or 1-800-700-8140 <a href="http://www.denverhealth.org">www.denverhealth.org</a></p>	 <p><b>Rocky Mountain Health Plan</b> 970-244-7860 or 1-888-282-8801 <a href="http://www.rmhp.org">www.rmhp.org</a></p>	<b>Primary Care Physician Program (PCPP)</b> 303-866-3513 or 1-800-221-3943 <a href="http://www.chcpf.state.co.us">www.chcpf.state.co.us</a>	
<b>Service Area</b>	Adams, Arapahoe, Boulder, Broomfield and Weld Counties	Adams, Arapahoe, Denver, and Jefferson Counties	Delta, Mesa, Moffat, Montrose, Ouray, Rio Blanco and San Miguel Counties	Statewide	Statewide
<b>Referral Process</b>	A referral from your primary care doctor is required before getting specialty care, setting up a test, and hospital stays.	A referral from your primary care doctor is required before getting specialty care, setting up a test, and hospital stays.	No referral is required to see specialists. For some tests and hospital stays prior approval is required.	A referral from your primary care doctor is required before getting specialty care, setting up a test, and hospital stays.	Medicaid members may get services from any willing Provider that accepts Medicaid payment. There is no need to get referrals for care.
<b>Extra Benefits</b>	<p>More than 200 free over-the-counter medicines, such as Tylenol and vitamins</p> <p>Free prescription drugs</p> <p>Care coordination program to help you get the care you need</p> <p>Patient education materials in English and Spanish</p> <p>Home health care services</p> <p>Free flu shots</p> <p>Special health care programs for certain diseases, such as diabetes, depression and asthma</p> <p>Routine eye exams and eyeglasses</p> <p>Birth Control</p> <p>Physical exams</p> <p>Prenatal care</p> <p>You Can Quit smoking program</p> <p>Preventive health screening reminders</p> <p>Medical equipment and supplies</p> <p>Transportation to and from closest qualified medical doctor when no other means are available</p> <p>Speech, physical, and occupational therapy</p> <p>Cardiac rehabilitation</p>	<p>Over the counter medicines including generic Tylenol, cough and cold medicines, and arthritis treatment</p> <p>Care coordination for members with special needs</p> <p>Extensive patient education material in English and Spanish</p> <p>Flu shots at no cost</p> <p>Health education about how to stay healthy and manage common diseases such as diabetes</p> <p>Routine eye exams and eyeglasses for children and adults.</p> <p>Special health care programs for certain diseases such as asthma, heart problems and depression</p> <p>Stop smoking program</p> <p>24 hour nurse advice line – <i>Call 303-739-1211</i></p> <p>Transportation to and from closest qualified medical doctor when no other means available</p> <p>A two-month supply of premium disposable diapers for mothers who deliver at Denver Health Medical Center.</p>	<p>Care coordination for members with special needs</p> <p>Inpatient or outpatient detox for drug or alcohol use is covered. Detox is limited to the medically necessary removal of the drug or alcohol from the body.</p> <p>Medical emergency transportation is covered. If you take the ambulance and it is not an emergency, you may have to pay for the care yourself.</p> <p>Special programs for members who have diabetes, asthma, heart disease, and other chronic illnesses to help them manage their health status.</p> <p>Routine eye exams and eyeglasses for children.</p> <p>Stop smoking program</p>	<p>Routine eye exams and eyeglasses for children</p> <p>Special health programs for asthma and diabetes</p> <p>Stop smoking program</p> <p>Transportation to and from closest qualified medical doctor when no other means available</p> <p>24 hour nurse line is available every day of the year. <i>Call 1-800-283-3221</i></p>	<p>Routine eye exams and eyeglasses for children</p> <p>Special health programs for asthma and diabetes</p> <p>Stop smoking program</p> <p>Transportation to and from closest qualified medical doctor when no other means available</p> <p>24 hour nurse line is available every day of the year. <i>Call 1-800-283-3221</i></p>

## Medicaid Managed Care Health Plans

Health Plan	 <p><b>Colorado Access Health Plan</b> 303-751-5903 or 1-888-380-3726 <a href="http://www.coaccess.com">www.coaccess.com</a></p>	 <p><b>Denver Health Medicaid Choice</b> 720-956-2100 or 1-800-700-8140 <a href="http://www.denverhealth.org">www.denverhealth.org</a></p>	 <p><b>Rocky Mountain Health Plan</b> 970-244-7860 or 1-888-282-8801 <a href="http://www.rmhp.org">www.rmhp.org</a></p>	<p><b>Primary Care Physician Program (PCPP)</b> 303-866-3513 or 1-800-221-3943 <a href="http://www.chcpf.state.co.us">www.chcpf.state.co.us</a></p>	<p><b>Regular Medicaid</b> 303-866-3513 or 1-800-221-3943 <a href="http://www.chcpf.state.co.us">www.chcpf.state.co.us</a></p>
<b>Co-Payment</b>	none	none	<p>There is no co-payment for children under age 19, pregnant women and emergency room visits.</p> <p><b>Co-Payment</b> When you see a RMHP provider you must pay a co-payment. A co-payment is a small part you pay for care and services. Listed below are the co-payments for Basic Medicaid:</p> <ul style="list-style-type: none"> <li>- Inpatient Hospital Services - \$10.00 per covered day or 50% of the average allowable daily rate whichever is less.</li> <li>- Outpatient Hospital Services/Specialist services - \$3.00 per visit</li> <li>- Doctor Visits (including NP, PA) - \$2.00 per visit</li> <li>- Optometrist Visit - \$2.00 per visit</li> <li>- Podiatrist Visit - \$2.00 per visit</li> <li>- Psychiatric Services - \$.50 per unit of service (1 unit = 15 minutes)</li> <li>- Community Mental Health Center Services - \$2.00 per visit</li> <li>- Rural Health Clinic/ FQHC Services - \$2.00 per date of service</li> <li>- Durable Medical Equipment - \$1.00 per date of service</li> <li>- Laboratory - \$1.00 per date of service</li> <li>- Radiological Services - \$1.00 per date of service</li> <li>- Prescription Services (each prescription or refill)                             <ul style="list-style-type: none"> <li>• Generic drugs - \$1.00</li> <li>• Brand name drugs - \$3.00</li> </ul> </li> </ul>	<p>There is no co-payment for children under age 19, pregnant women and emergency room visits.</p> <p><b>Co-Payment</b> When you see a PCPP provider you must pay a co-payment. A co-payment is a small part you pay for care and services. Listed below are the co-payments for Basic Medicaid:</p> <ul style="list-style-type: none"> <li>- Inpatient Hospital Services - \$10.00 per covered day or 50% of the average allowable daily rate whichever is less.</li> <li>- Outpatient Hospital Services/Specialist services - \$3.00 per visit</li> <li>- Doctor Visits (including NP, PA) - \$2.00 per visit</li> <li>- Optometrist Visit - \$2.00 per visit</li> <li>- Podiatrist Visit - \$2.00 per visit</li> <li>- Psychiatric Services - \$.50 per unit of service (1 unit = 15 minutes)</li> <li>- Community Mental Health Center Services - \$2.00 per visit</li> <li>- Rural Health Clinic/ FQHC Services - \$2.00 per date of service</li> <li>- Durable Medical Equipment - \$1.00 per date of service</li> <li>- Laboratory - \$1.00 per date of service</li> <li>- Radiological Services - \$1.00 per date of service</li> <li>- Prescription Services (each prescription or refill)                             <ul style="list-style-type: none"> <li>• Generic drugs - \$1.00</li> <li>• Brand name drugs - \$3.00</li> </ul> </li> </ul>	<p>There is no co-payment for children under age 19, pregnant women and emergency room visits.</p> <p><b>Co-Payment</b> When you see a Medicaid provider you must pay a co-payment. A co-payment is a small part you pay for care and services. Listed below are the co-payments for Basic Medicaid:</p> <ul style="list-style-type: none"> <li>- Inpatient Hospital Services - \$10.00 per covered day or 50% of the average allowable daily rate whichever is less.</li> <li>- Outpatient Hospital Services/Specialist services - \$3.00 per visit</li> <li>- Doctor Visits (including NP, PA) - \$2.00 per visit</li> <li>- Optometrist Visit - \$2.00 per visit</li> <li>- Podiatrist Visit - \$2.00 per visit</li> <li>- Psychiatric Services - \$.50 per unit of service (1 unit = 15 minutes)</li> <li>- Community Mental Health Center Services - \$2.00 per visit</li> <li>- Rural Health Clinic/ FQHC Services - \$2.00 per date of service</li> <li>- Durable Medical Equipment - \$1.00 per date of service</li> <li>- Laboratory - \$1.00 per date of service</li> <li>- Radiological Services - \$1.00 per date of service</li> <li>- Prescription Services (each prescription or refill)                             <ul style="list-style-type: none"> <li>• Generic drugs - \$1.00</li> <li>• Brand name drugs - \$3.00</li> </ul> </li> </ul>
<b>Additional Information</b>	<ul style="list-style-type: none"> <li>- To enroll in this plan you must be over age 21, disabled or elderly</li> <li>- Colorado Access understands that your health needs are unique. Our care managers will work with you to learn about your needs and make sure you are getting the right care. They can also help you understand your condition and how to manage it.</li> <li>- Adult dental is not a benefit. Limited services are available for adults with allowable ongoing medical conditions.</li> </ul>	<p>Children’s dental services are provided and include preventive, diagnostic, and correctional care. No Co-payment.</p> <p>Adult dental is not a benefit. Limited services are available for adults with allowable ongoing medical conditions.</p>	<p>Children’s dental services are provided and include preventive, diagnostic, and correctional care. No Co-payment.</p> <p>Adult dental is not a benefit. Limited services are available for adults with allowable ongoing medical conditions.</p>	<p>Children’s dental services are provided and include preventive, diagnostic, and correctional care. No Co-payment.</p> <p>Adult dental is not a benefit. Limited services are available for adults with allowable ongoing medical conditions.</p>	<p>Children’s dental services are provided and include preventive, diagnostic, and correctional care. No Co-payment.</p> <p>Adult dental is not a benefit. Limited services are available for adults with allowable ongoing medical conditions.</p>